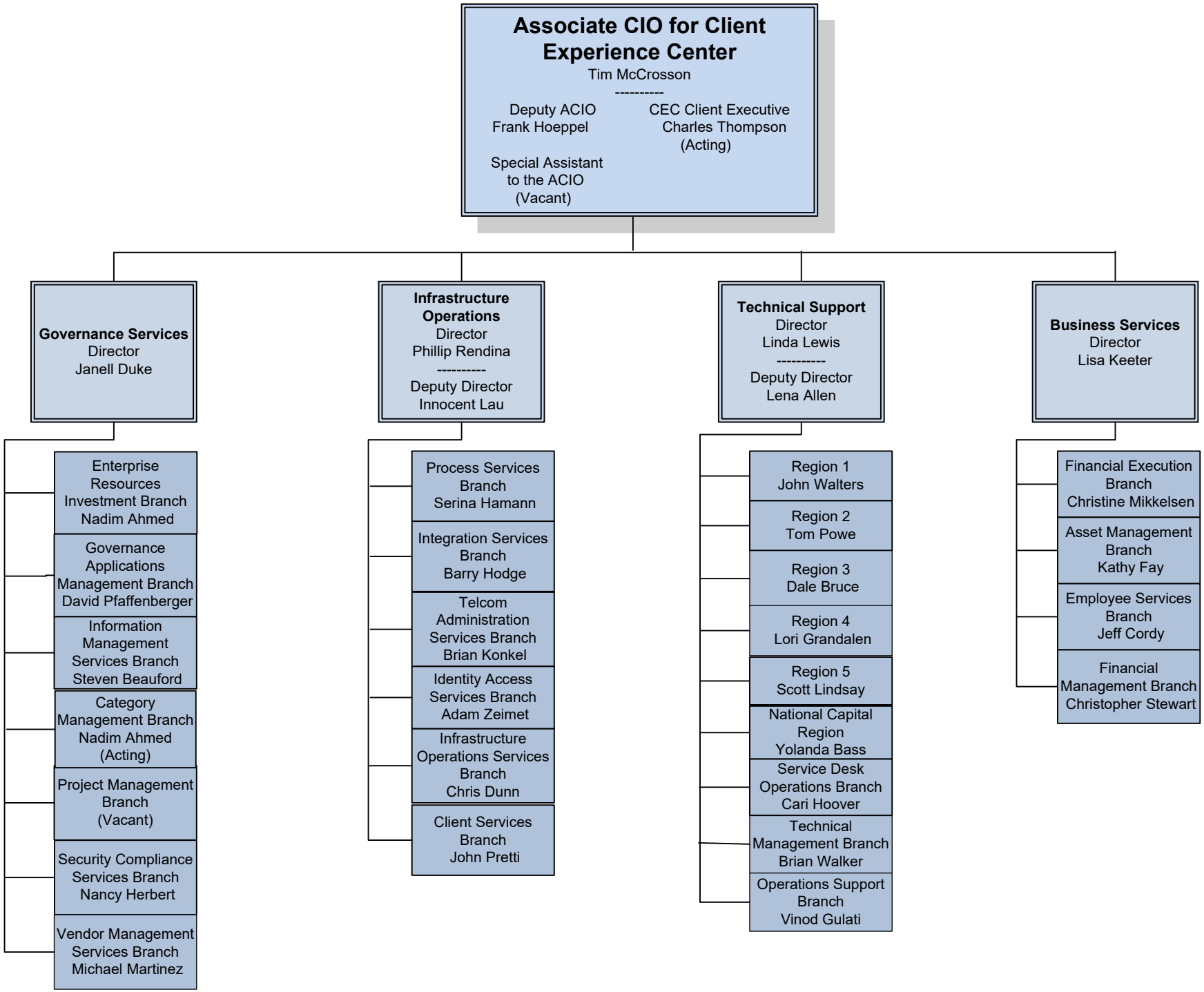
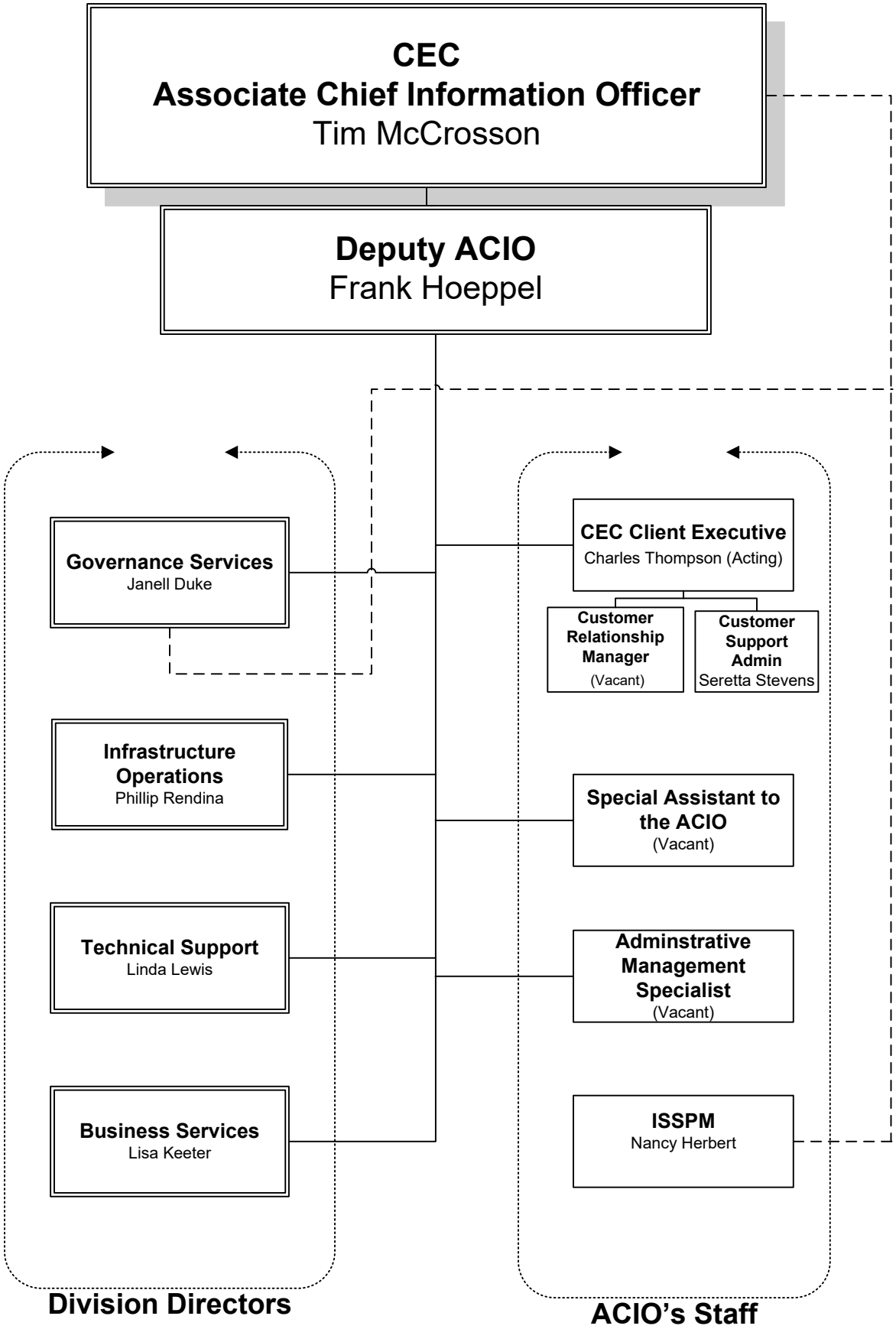
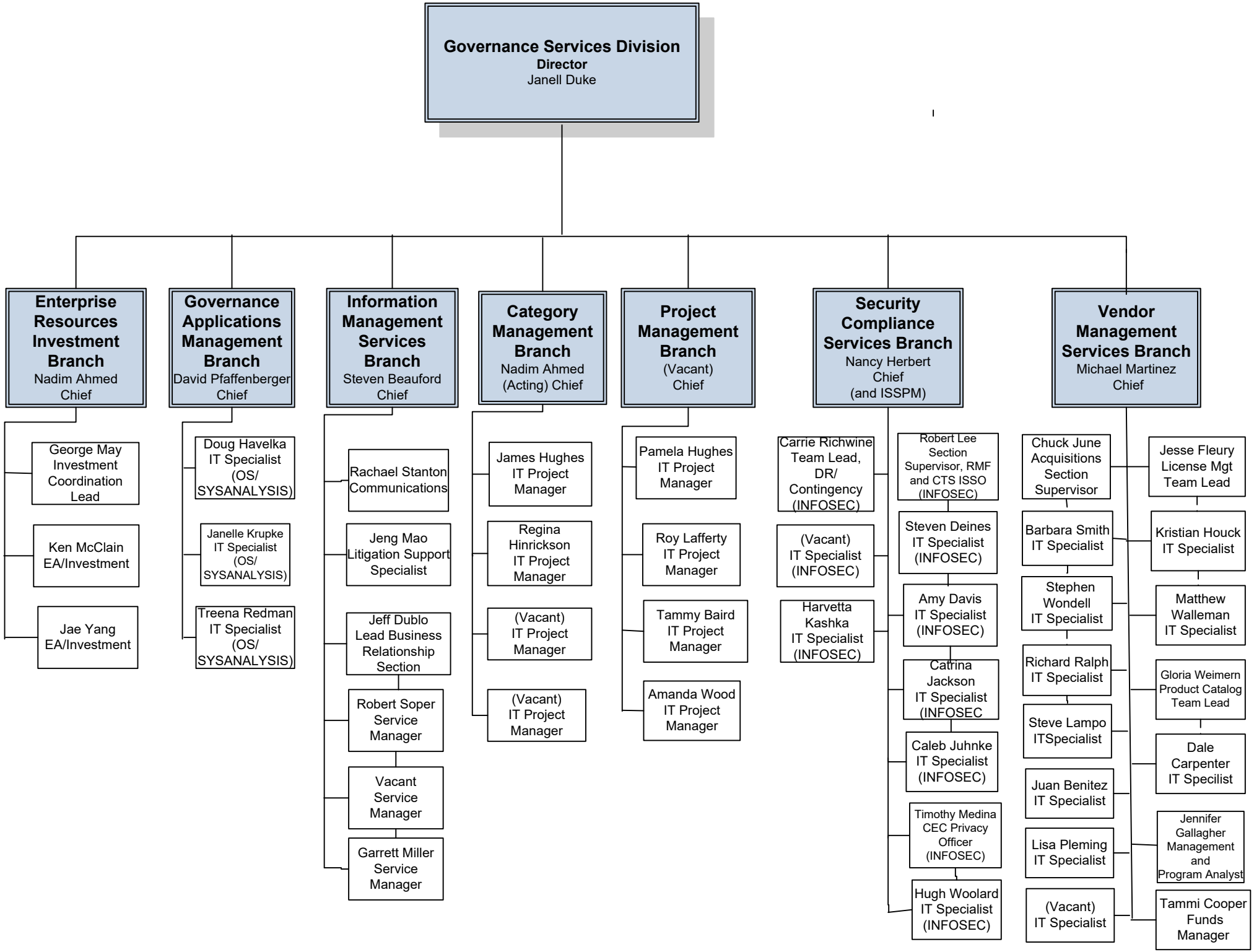
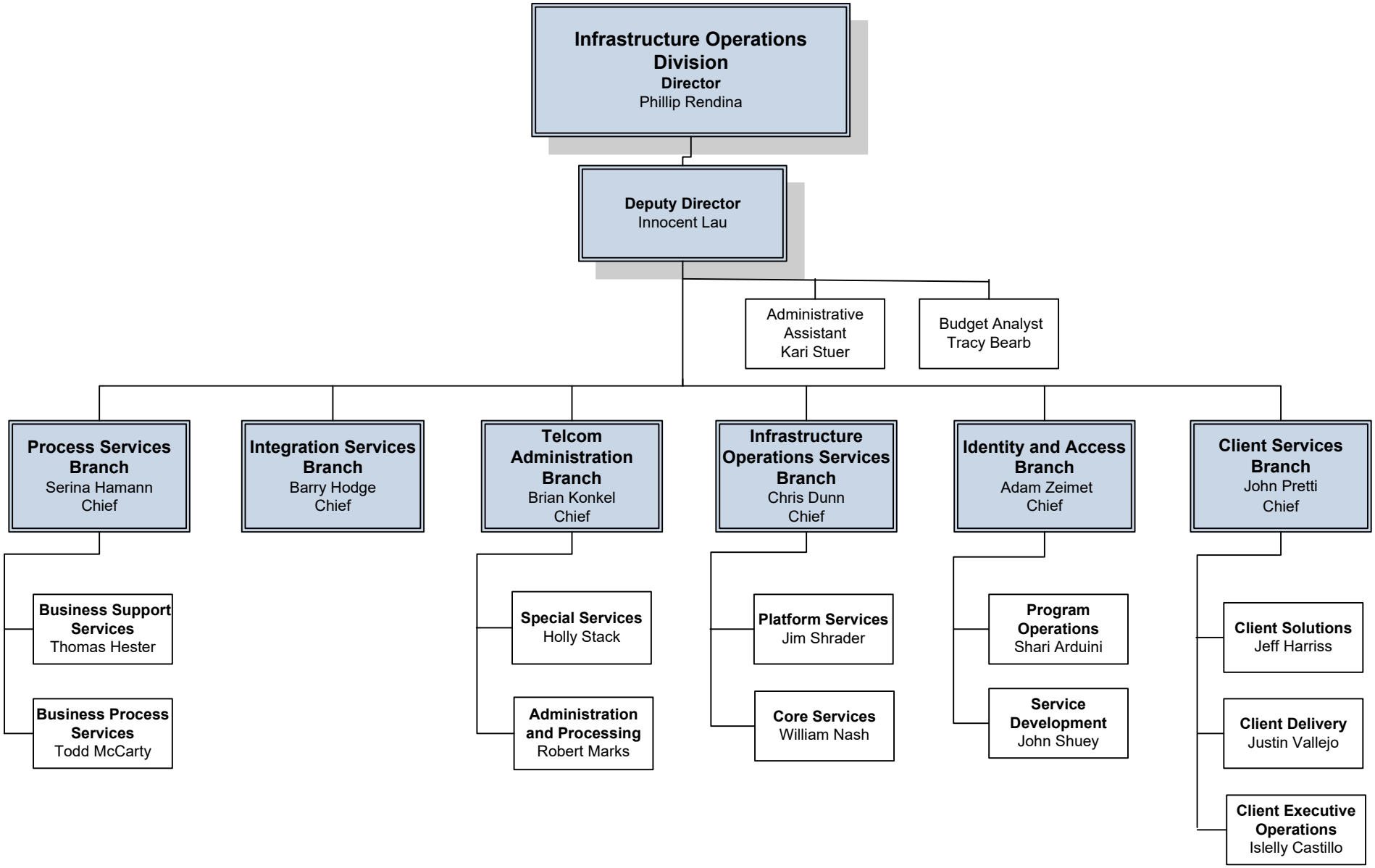
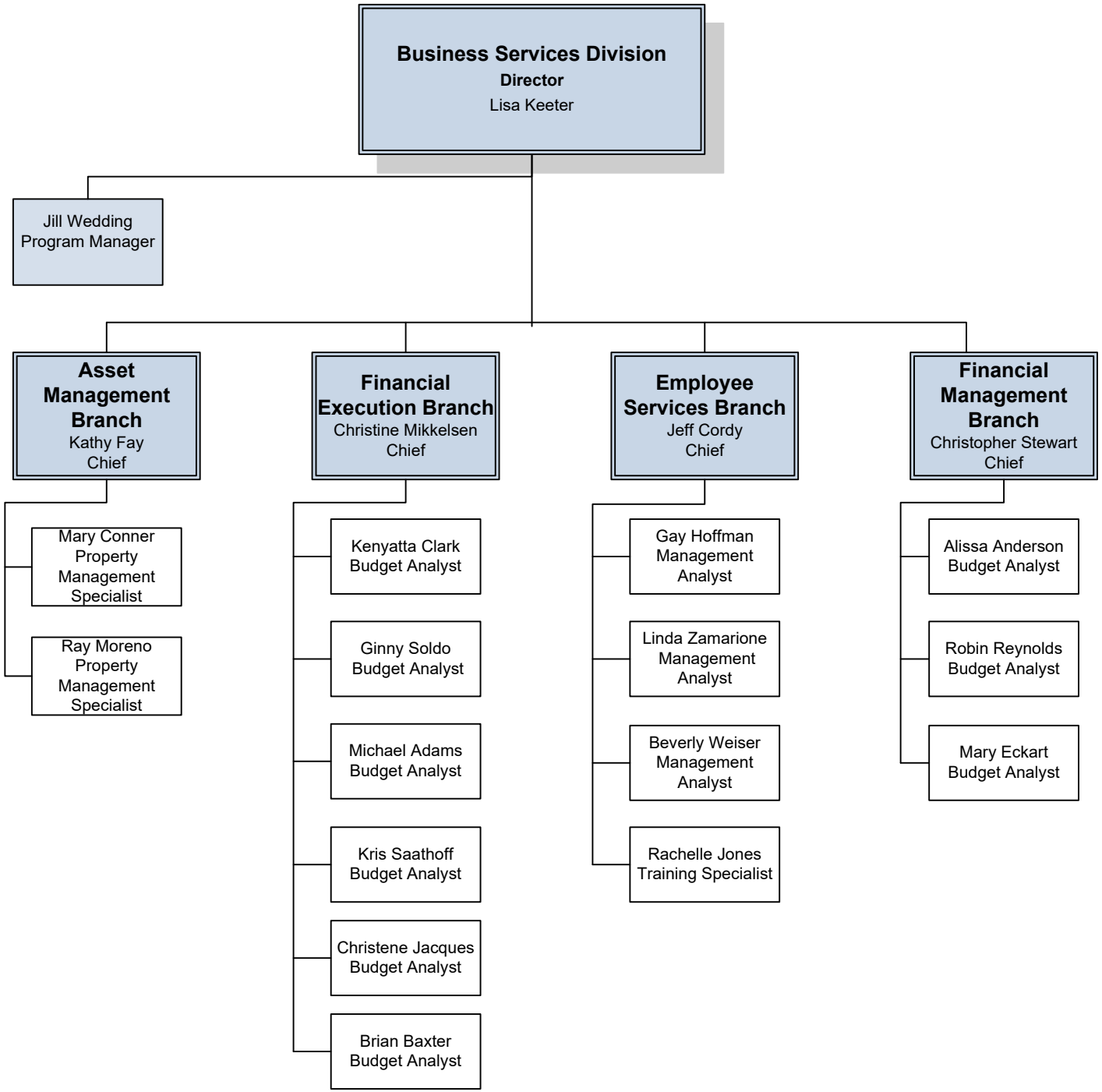

Associate CIO for Client Experience Center
Tim McCrosson
Deputy ACIO
Frank Hoeppel
CEC Client Executive
Charles Thompson
(Acting)
Special Assistant to the ACIO
(Vacant)
Governance Services
Director
Janell Duke
Enterprise Resources Investment Branch
Nadim Ahmed
Governance Applications Management Branch
David Pfaffenberger
Information Management Services Branch
Steven Beauford
Category Management Branch
Nadim Ahmed
(Acting)
Project Management Branch
(Vacant)
Security Compliance Services Branch
Nancy Herbert
Vendor Management Services Branch
Michael Martinez
Infrastructure Operations
Director
Phillip Rendina
Deputy Director
Innocent Lau
Process Services Branch
Serina Hamann
Integration Services Branch
Barry Hodge
Telcom Administration Services Branch
Brian Konkel
Identity Access Services Branch
Adam Zeimet
Infrastructure Operations Services Branch
Chris Dunn
Client Services Branch
John Pretti
Technical Support
Director
Linda Lewis
Deputy Director
Lena Allen
Region 1
John Walters
Region 2
Tom Powe
Region 3
Dale Bruce
Region 4
Lori Grandalen
Region 5
Scott Lindsay
National Capital Region
Yolanda Bass
Service Desk Operations Branch
Cari Hoover
Technical Management Branch
Brian Walker
Operations Support Branch
Vinod Gulati
Business Services
Director
Lisa Keeter
Financial Execution Branch
Christine Mikkelsen
Asset Management Branch
Kathy Fay
Employee Services Branch
Jeff Cordy
Financial Management Branch
Christopher Stewart


CEC
Associate Chief Information Officer
Tim McCrosson
Deputy ACIO
Frank Hoeppel
Governance Services
Janell Duke
Infrastructure Operations
Phillip Rendina
Technical Support
Linda Lewis
Business Services
Lisa Keeter
Division Directors
CEC Client Executive
Charles Thompson (Acting)
Customer Relationship Manager
(Vacant)
Customer Support Admin
Seretta Stevens
Special Assistant to the ACIO
(Vacant)
Adminstrative Management Specialist
(Vacant)
ISSPM
Nancy Herbert
ACIO's Staff

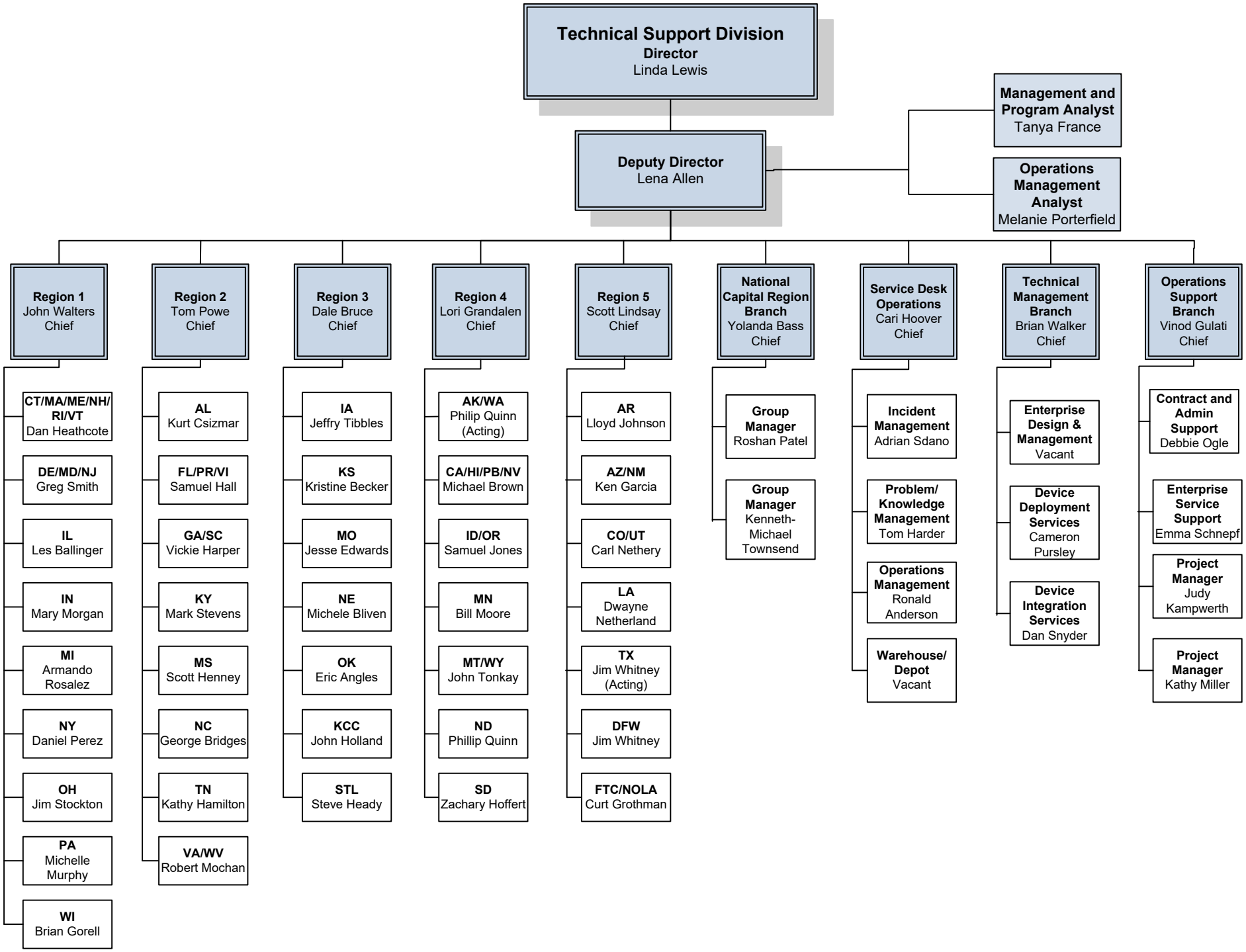
5/20/2020


Governance Services Division
Director
Janell Duke
Enterprise Resources Investment Branch
Nadim Ahmed
Chief
George May
Investment Coordination Lead
Ken McClain
EA/Investment
Jae Yang
EA/Investment
Governance Applications Management Branch
David Pfaffenberger
Chief
Doug Havelka
IT Specialist (OS/ SYSANALYSIS)
Janelle Krupke
IT Specialist (OS/ SYSANALYSIS)
Treena Redman
IT Specialist (OS/ SYSANALYSIS)
Information Management Services Branch
Steven Beauford
Chief
Rachael Stanton
Communications
Jeng Mao
Litigation Support Specialist
Jeff Dublo
Lead Business Relationship Section
Robert Soper
Service Manager
Vacant
Service Manager
Garrett Miller
Service Manager
Category Management Branch
Nadim Ahmed
(Acting) Chief
James Hughes
IT Project Manager
Regina Hinrickson
IT Project Manager
(Vacant)
IT Project Manager
(Vacant)
IT Project Manager
Project Management Branch
(Vacant)
Chief
Pamela Hughes
IT Project Manager
Roy Lafferty
IT Project Manager
Tammy Baird
IT Project Manager
Amanda Wood
IT Project Manager
Security Compliance Services Branch
Nancy Herbert
Chief
(and ISSPM)
Carrie Richwine
Team Lead, DR/ Contingency (INFOSEC)
(Vacant)
IT Specialist (INFOSEC)
Harvetta Kashka
IT Specialist (INFOSEC)
Robert Lee
Section Supervisor, RMF and CTS ISSO (INFOSEC)
Steven Deines
IT Specialist (INFOSEC)
Amy Davis
IT Specialist (INFOSEC)
Catrina Jackson
IT Specialist (INFOSEC
Caleb Juhnke
IT Specialist (INFOSEC)
Timothy Medina
CEC Privacy Officer (INFOSEC)
Hugh Woolard
IT Specialist (INFOSEC)
Vendor Management Services Branch
Michael Martinez
Chief
Chuck June
Acquisitions Section Supervisor
Barbara Smith
IT Specialist
Stephen Wondell
IT Specialist
Richard Ralph
IT Specialist
Steve Lampo
ITSpecialist
Juan Benitez
IT Specialist
Lisa Pleming
IT Specialist
(Vacant)
IT Specialist
Jesse Fleury
License Mgt Team Lead
Kristian Houck
IT Specialist
Matthew Walleman
IT Specialist
Gloria Weimern
Product Catalog Team Lead
Dale Carpenter
IT Specilist
Jennifer Gallagher
Management and Program Analyst
Tammi Cooper
Funds Manager


Infrastructure Operations Division
Director
Phillip Rendina
Deputy Director
Innocent Lau
Administrative Assistant
Kari Stuer
Budget Analyst
Tracy Bearb
Process Services Branch
Serina Hamann
Chief
Integration Services Branch
Barry Hodge
Chief
Telcom Administration Branch
Brian Konkel
Chief
Infrastructure Operations Services Branch
Chris Dunn
Chief
Identity and Access Branch
Adam Zeimet
Chief
Client Services Branch
John Pretti
Chief
Business Support Services
Thomas Hester
Business Process Services
Todd McCarty
Special Services
Holly Stack
Administration and Processing
Robert Marks
Platform Services
Jim Shrader
Core Services
William Nash
Program Operations
Shari Arduini
Service Development
John Shuey
Client Solutions
Jeff Harriss
Client Delivery
Justin Vallejo
Client Executive Operations
Islelly Castillo


Business Services Division
Director
Lisa Keeter
Jill Wedding
Program Manager
Asset Management Branch
Kathy Fay
Chief
Mary Conner
Property Management Specialist
Ray Moreno
Property Management Specialist
Financial Execution Branch
Christine Mikkelsen
Chief
Kenyatta Clark
Budget Analyst
Ginny Soldo
Budget Analyst
Michael Adams
Budget Analyst
Kris Saathoff
Budget Analyst
Christene Jacques
Budget Analyst
Brian Baxter
Budget Analyst
Employee Services Branch
Jeff Cordy
Chief
Gay Hoffman
Management Analyst
Linda Zamarione
Management Analyst
Beverly Weiser
Management Analyst
Rachelle Jones
Training Specialist
Financial Management Branch
Christopher Stewart
Chief
Alissa Anderson
Budget Analyst
Robin Reynolds
Budget Analyst
Mary Eckart
Budget Analyst

5/20/2020


Technical Support Division
Director
Linda Lewis
Deputy Director
Lena Allen
Management and Program Analyst
Tanya France
Operations Management Analyst
Melanie Porterfield
Region 1
John Walters
Chief
CT/MA/ME/NH/RI/VT
Dan Heathcote
DE/MD/NJ
Greg Smith
IL
Les Ballinger
IN
Mary Morgan
MI
Armando Rosalez
NY
Daniel Perez
OH
Jim Stockton
PA
Michelle Murphy
WI
Brian Gorell
Region 2
Tom Powe
Chief
AL
Kurt Csizmar
FL/PR/VI
Samuel Hall
GA/SC
Vickie Harper
KY
Mark Stevens
MS
Scott Henney
NC
George Bridges
TN
Kathy Hamilton
VA/WV
Robert Mochan
Region 3
Dale Bruce
Chief
IA
Jeffry Tibbles
KS
Kristine Becker
MO
Jesse Edwards
NE
Michele Bliven
OK
Eric Angles
KCC
John Holland
STL
Steve Heady
Region 4
Lori Grandalen
Chief
AK/WA
Philip Quinn (Acting)
CA/HI/PB/NV
Michael Brown
ID/OR
Samuel Jones
MN
Bill Moore
MT/WY
John Tonkay
ND
Phillip Quinn
SD
Zachary Hoffert
Region 5
Scott Lindsay
Chief
AR
Lloyd Johnson
AZ/NM
Ken Garcia
CO/UT
Carl Nethery
LA
Dwayne Netherland
TX
Jim Whitney (Acting)
DFW
Jim Whitney
FTC/NOLA
Curt Grothman
National Capital Region Branch
Yolanda Bass
Chief
Group Manager
Roshan Patel
Group Manager
Kenneth-Michael Townsend
Service Desk Operations
Cari Hoover
Chief
Incident Management
Adrian Sdano
Problem/ Knowledge Management
Tom Harder
Operations Management
Ronald Anderson
Warehouse/ Depot
Vacant
Technical Management Branch
Brian Walker
Chief
Enterprise Design & Management
Vacant
Device Deployment Services
Cameron Pursley
Device Integration Services
Dan Snyder
Operations Support Branch
Vinod Gulati
Chief
Contract and Admin Support
Debbie Ogle
Enterprise Service Support
Emma Schnepf
Project Manager
Judy Kampwerth
Project Manager
Kathy Miller