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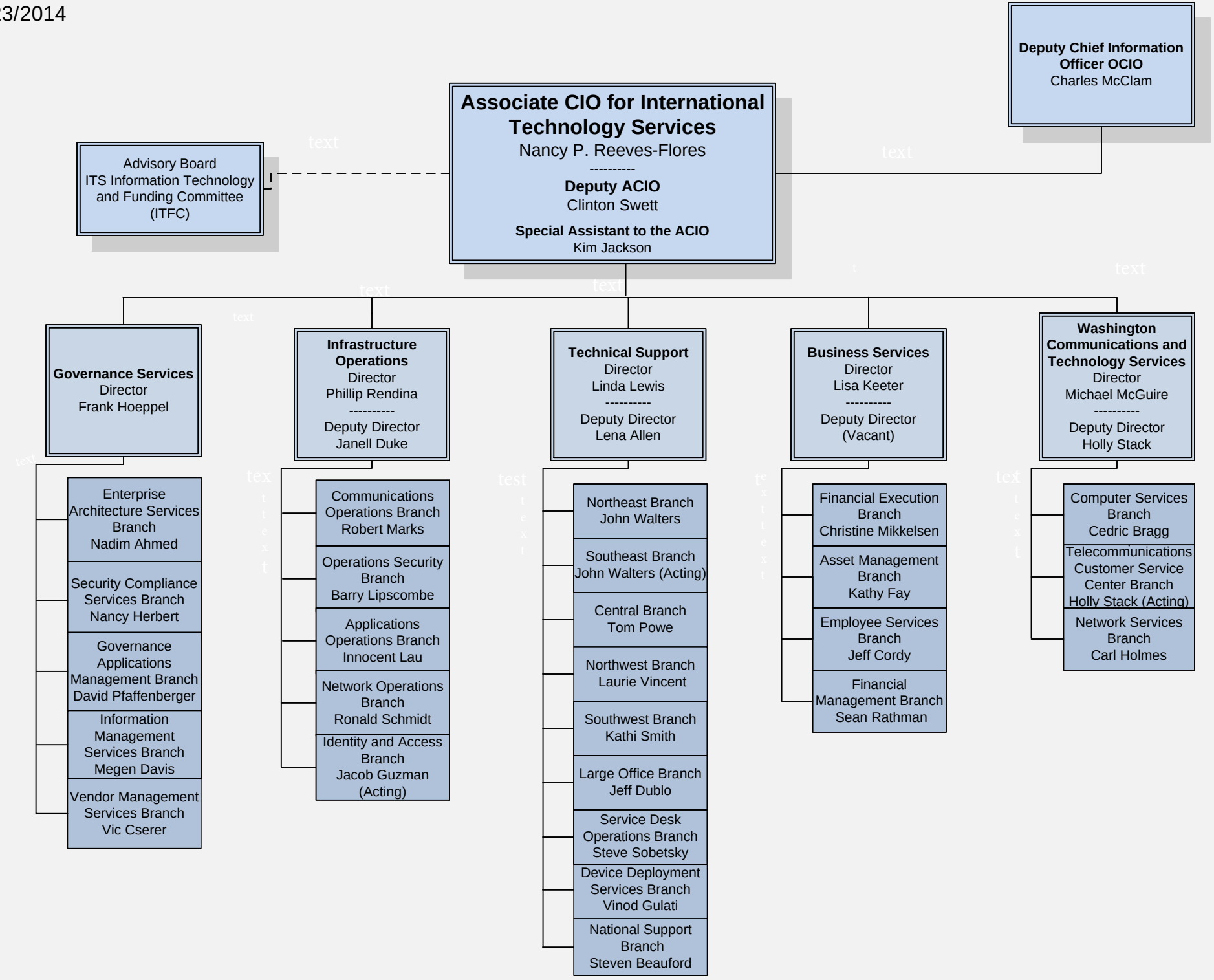
Deputy Chief Information Officer OCIO
Charles McClam
Associate CIO for International Technology Services
Nancy P. Reeves-Flores

Deputy ACIO
Clinton Swett
Special Assistant to the ACIO
Kim Jackson
Advisory Board
ITS Information Technology and Funding Committee (ITFC)
Governance Services
Director
Frank Hoeppel
Enterprise Architecture Services Branch
Nadim Ahmed
Security Compliance Services Branch
Nancy Herbert
Governance Applications Management Branch
David Pfaffenberger
Information Management Services Branch
Megen Davis
Vendor Management Services Branch
Vic Cserer
Infrastructure Operations
Director
Phillip Rendina

Deputy Director
Janell Duke
Communications Operations Branch
Robert Marks
Operations Security Branch
Barry Lipscombe
Applications Operations Branch
Innocent Lau
Network Operations Branch
Ronald Schmidt
Identity and Access Branch
Jacob Guzman (Acting)
Technical Support
Director
Linda Lewis

Deputy Director
Lena Allen
Northeast Branch
John Walters
Southeast Branch
John Walters (Acting)
Central Branch
Tom Powe
Northwest Branch
Laurie Vincent
Southwest Branch
Kathi Smith
Large Office Branch
Jeff Dublo
Service Desk Operations Branch
Steve Sobetsky
Device Deployment Services Branch
Vinod Gulati
National Support Branch
Steven Beauford
Business Services
Director
Lisa Keeter

Deputy Director
(Vacant)
Financial Execution Branch
Christine Mikkelsen
Asset Management Branch
Kathy Fay
Employee Services Branch
Jeff Cordy
Financial Management Branch
Sean Rathman
Washington Communications and Technology Services
Director
Michael McGuire

Deputy Director
Holly Stack
Computer Services Branch
Cedric Bragg
Telecommunications Customer Service Center Branch
Holly Stack (Acting)
Network Services Branch
Carl Holmes

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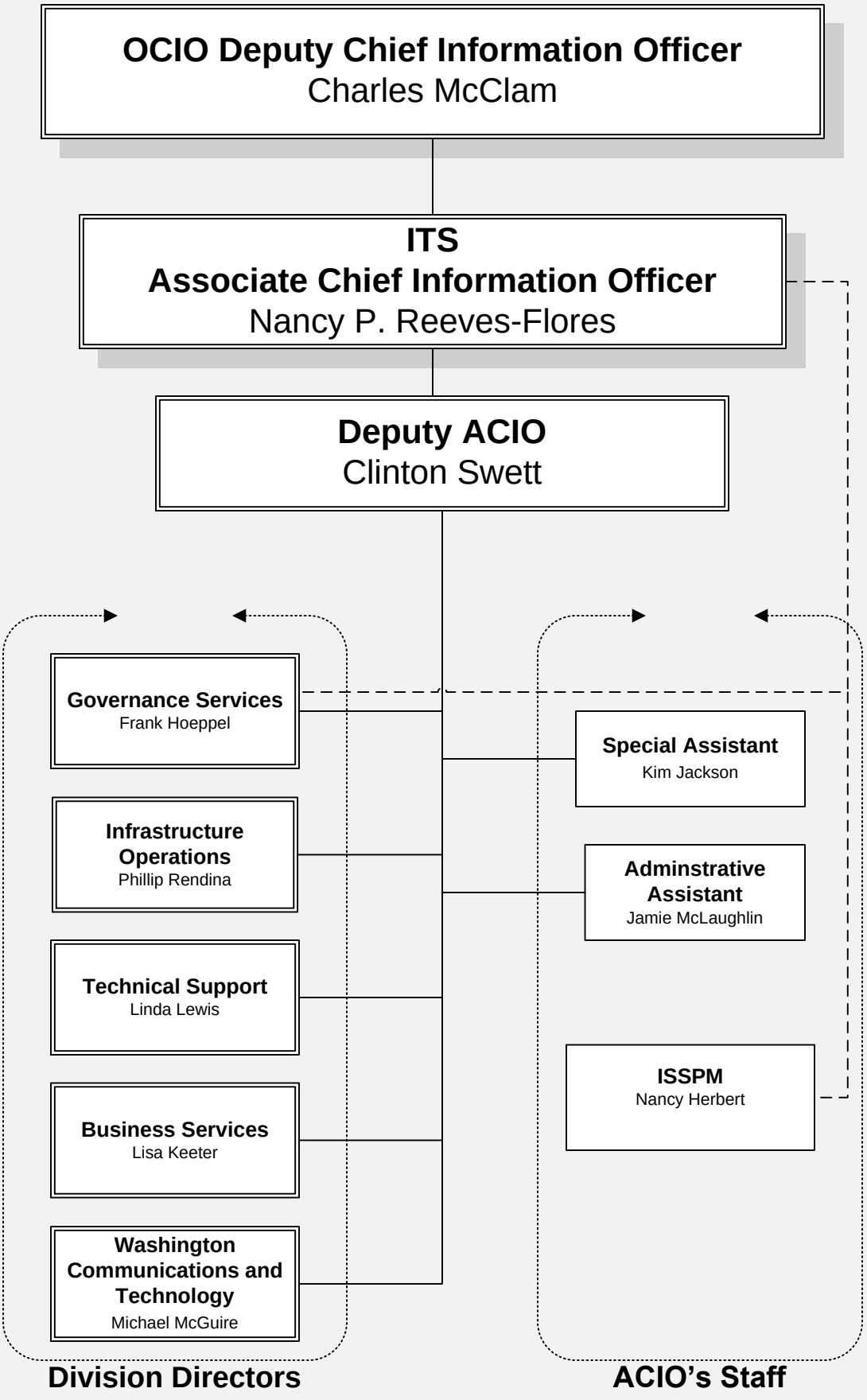
OCIO Deputy Chief Information Officer
Charles McClam
ITS
Associate Chief Information Officer
Nancy P. Reeves-Flores
Deputy ACIO
Clinton Swett
Governance Services
Frank Hoeppel
Infrastructure Operations
Phillip Rendina
Technical Support
Linda Lewis
Business Services
Lisa Keeter
Washington Communications and Technology
Michael McGuire
Special Assistant
Kim Jackson
Adminstrative Assistant
Jamie McLaughlin
ISSPM
Nancy Herbert
Division Directors
ACIO's Staff

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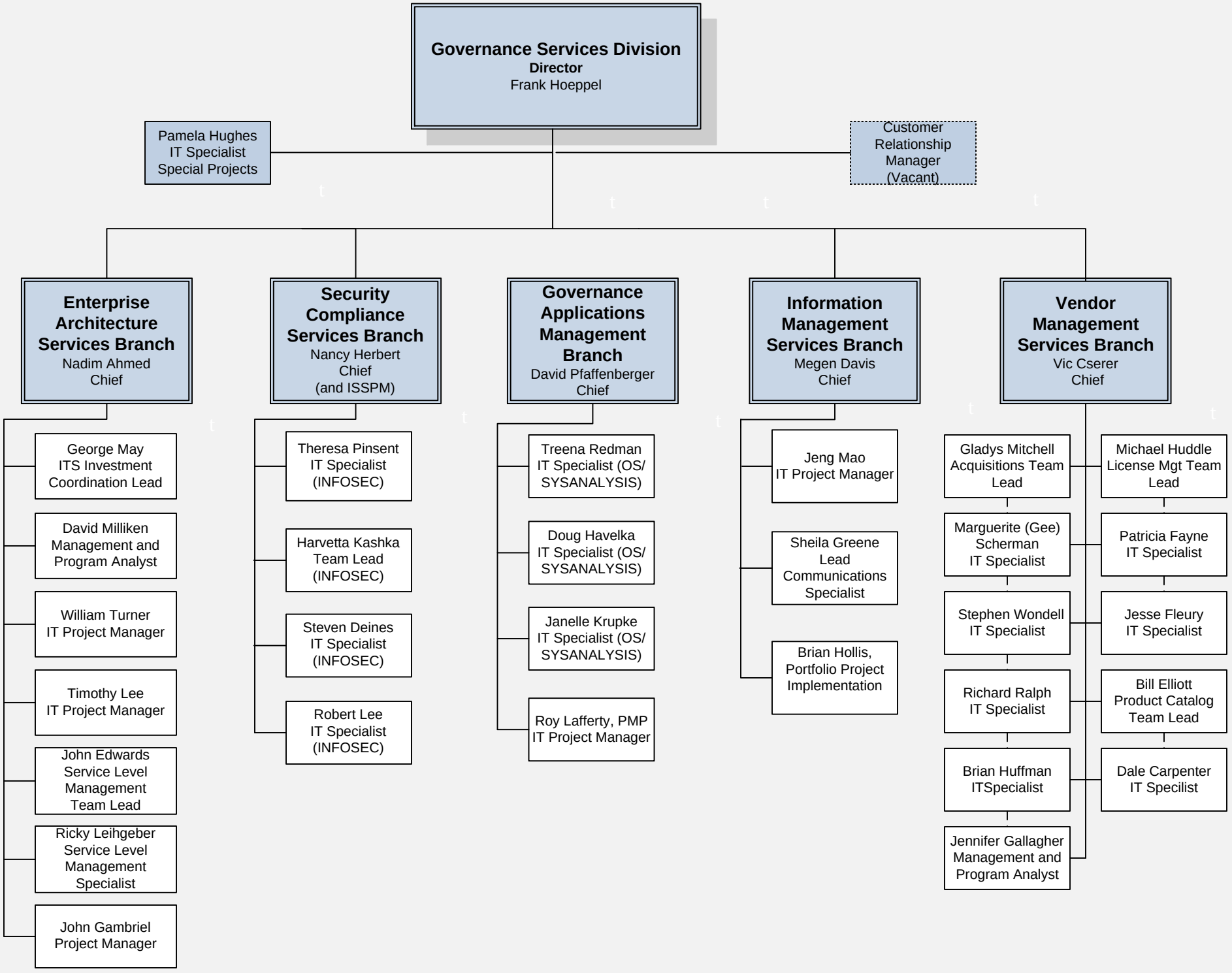
Governance Services Division
Director
Frank Hoeppel
Pamela Hughes
IT Specialist
Special Projects
Customer Relationship Manager (Vacant)
Enterprise Architecture Services Branch
Nadim Ahmed
Chief
George May
ITS Investment Coordination Lead
David Milliken
Management and Program Analyst
William Turner
IT Project Manager
Timothy Lee
IT Project Manager
John Edwards
Service Level Management Team Lead
Ricky Leihgeber
Service Level Management Specialist
John Gambriel
Project Manager
Security Compliance Services Branch
Nancy Herbert
Chief
(and ISSPM)
Theresa Pinsent
IT Specialist (INFOSEC)
Harvetta Kashka
Team Lead (INFOSEC)
Steven Deines
IT Specialist (INFOSEC)
Robert Lee
IT Specialist (INFOSEC)
Governance Applications Management Branch
David Pfaffenberger
Chief
Treena Redman
IT Specialist (OS/ SYSANALYSIS)
Doug Havelka
IT Specialist (OS/ SYSANALYSIS)
Janelle Krupke
IT Specialist (OS/ SYSANALYSIS)
Roy Lafferty, PMP
IT Project Manager
Information Management Services Branch
Megen Davis
Chief
Jeng Mao
IT Project Manager
Sheila Greene
Lead Communications Specialist
Brian Hollis,
Portfolio Project Implementation
Vendor Management Services Branch
Vic Cserer
Chief
Gladys Mitchell
Acquisitions Team Lead
Marguerite (Gee) Scherman
IT Specialist
Stephen Wondell
IT Specialist
Richard Ralph
IT Specialist
Brian Huffman
ITSpecialist
Jennifer Gallagher
Management and Program Analyst
Michael Huddle
License Mgt Team Lead
Patricia Fayne
IT Specialist
Jesse Fleury
IT Specialist
Bill Elliott
Product Catalog Team Lead
Dale Carpenter
IT Specilist

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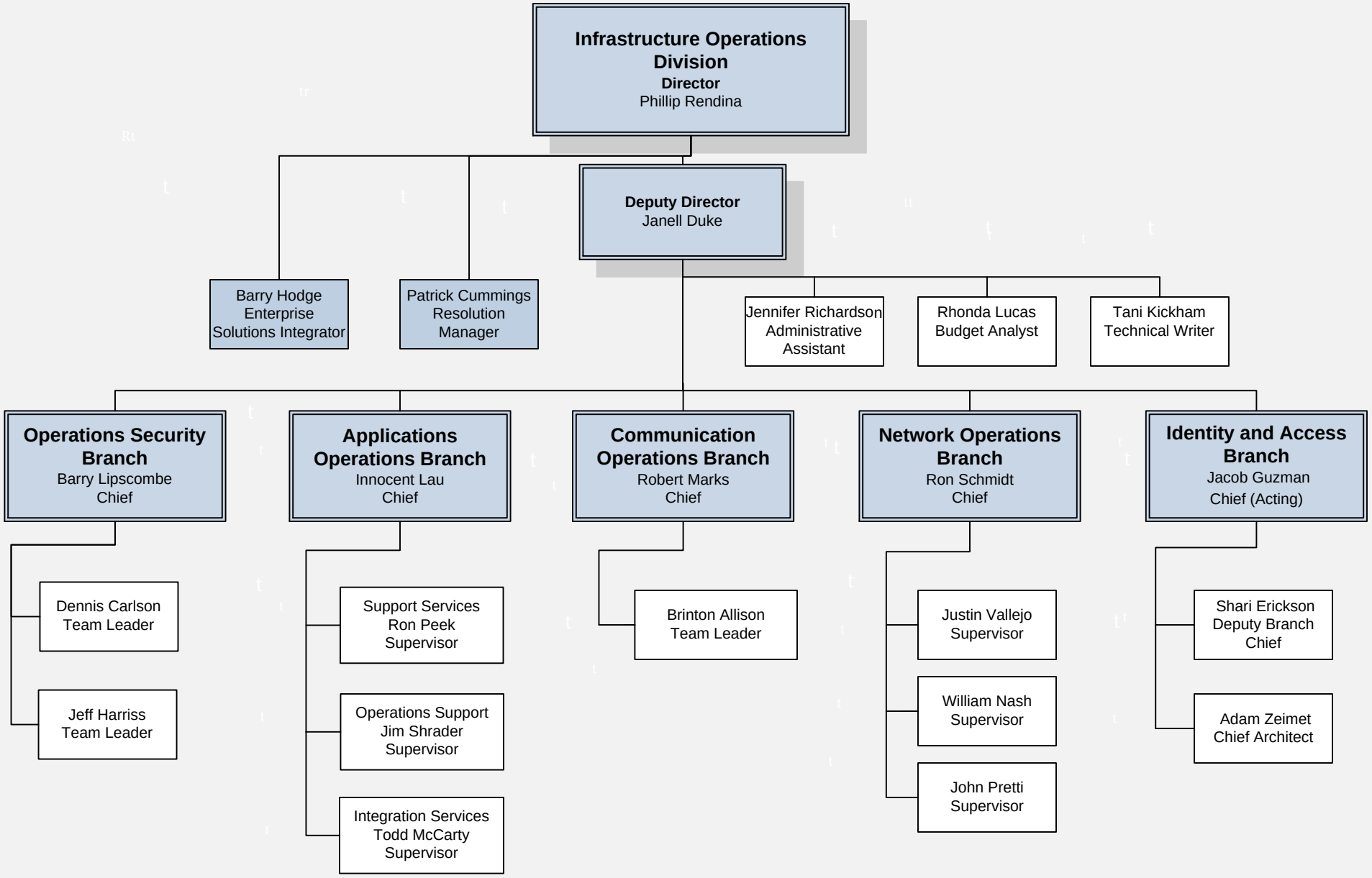
Infrastructure Operations Division
Director
Phillip Rendina
Deputy Director
Janell Duke
Barry Hodge
Enterprise Solutions Integrator
Patrick Cummings
Resolution Manager
Jennifer Richardson
Administrative Assistant
Rhonda Lucas
Budget Analyst
Tani Kickham
Technical Writer
Operations Security Branch
Barry Lipscombe
Chief
Applications Operations Branch
Innocent Lau
Chief
Communication Operations Branch
Robert Marks
Chief
Network Operations Branch
Ron Schmidt
Chief
Identity and Access Branch
Jacob Guzman
Chief (Acting)
Dennis Carlson
Team Leader
Jeff Harriss
Team Leader
Support Services
Ron Peek
Supervisor
Operations Support
Jim Shrader
Supervisor
Integration Services
Todd McCarty
Supervisor
Brinton Allison
Team Leader
Justin Vallejo
Supervisor
William Nash
Supervisor
John Pretti
Supervisor
Shari Erickson
Deputy Branch Chief
Adam Zeimet
Chief Architect

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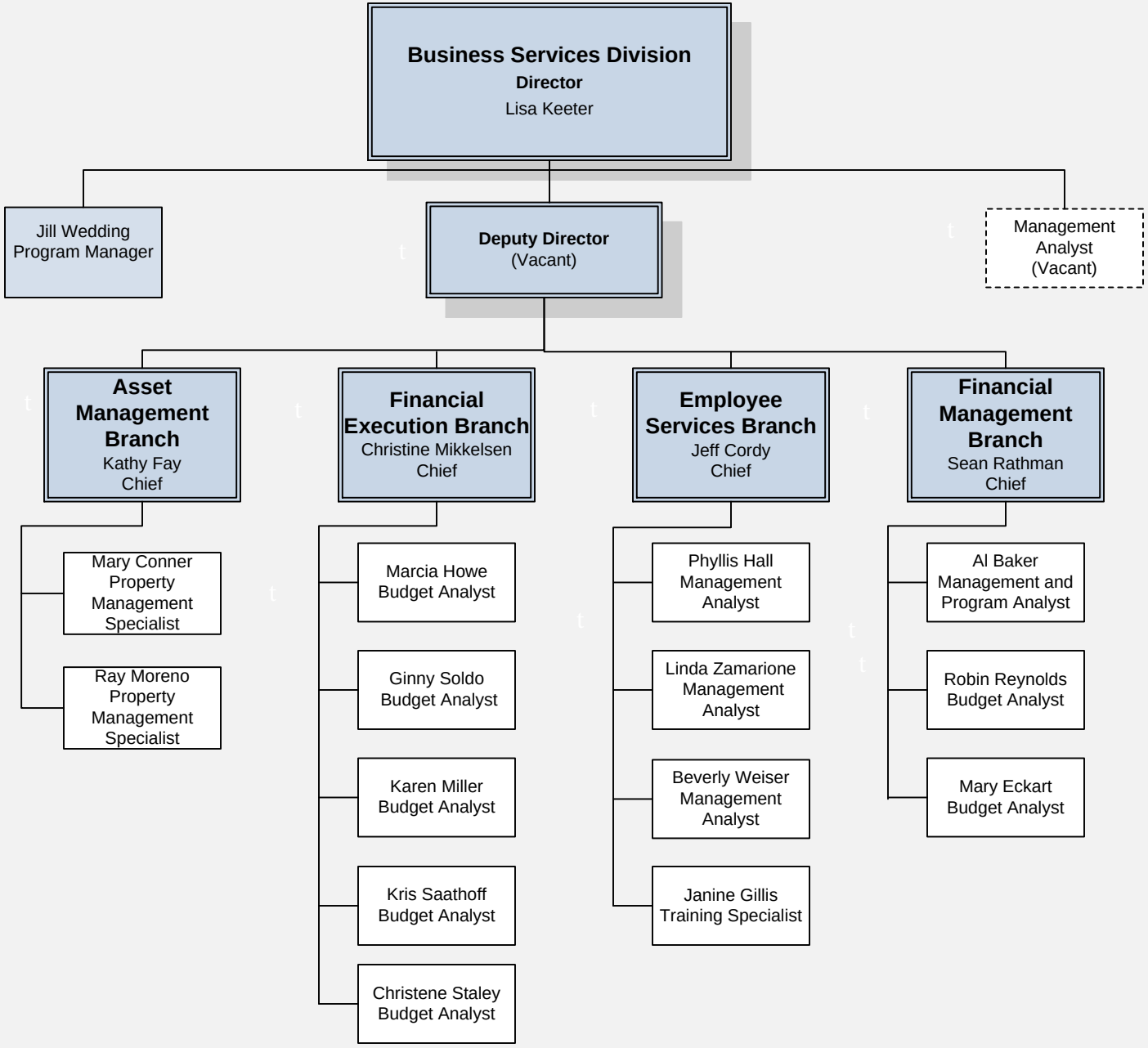
Business Services Division
Director
Lisa Keeter
Jill Wedding
Program Manager
Deputy Director
(Vacant)
Management
Analyst
(Vacant)
Asset
Management
Branch
Kathy Fay
Chief
Financial
Execution Branch
Christine Mikkelsen
Chief
Employee
Services Branch
Jeff Cordy
Chief
Financial
Management
Branch
Sean Rathman
Chief
Mary Conner
Property
Management
Specialist
Ray Moreno
Property
Management
Specialist
Marcia Howe
Budget Analyst
Ginny Soldo
Budget Analyst
Karen Miller
Budget Analyst
Kris Saathoff
Budget Analyst
Christene Staley
Budget Analyst
Phyllis Hall
Management
Analyst
Linda Zamarione
Management
Analyst
Beverly Weiser
Management
Analyst
Janine Gillis
Training Specialist
Al Baker
Management and
Program Analyst
Robin Reynolds
Budget Analyst
Mary Eckart
Budget Analyst

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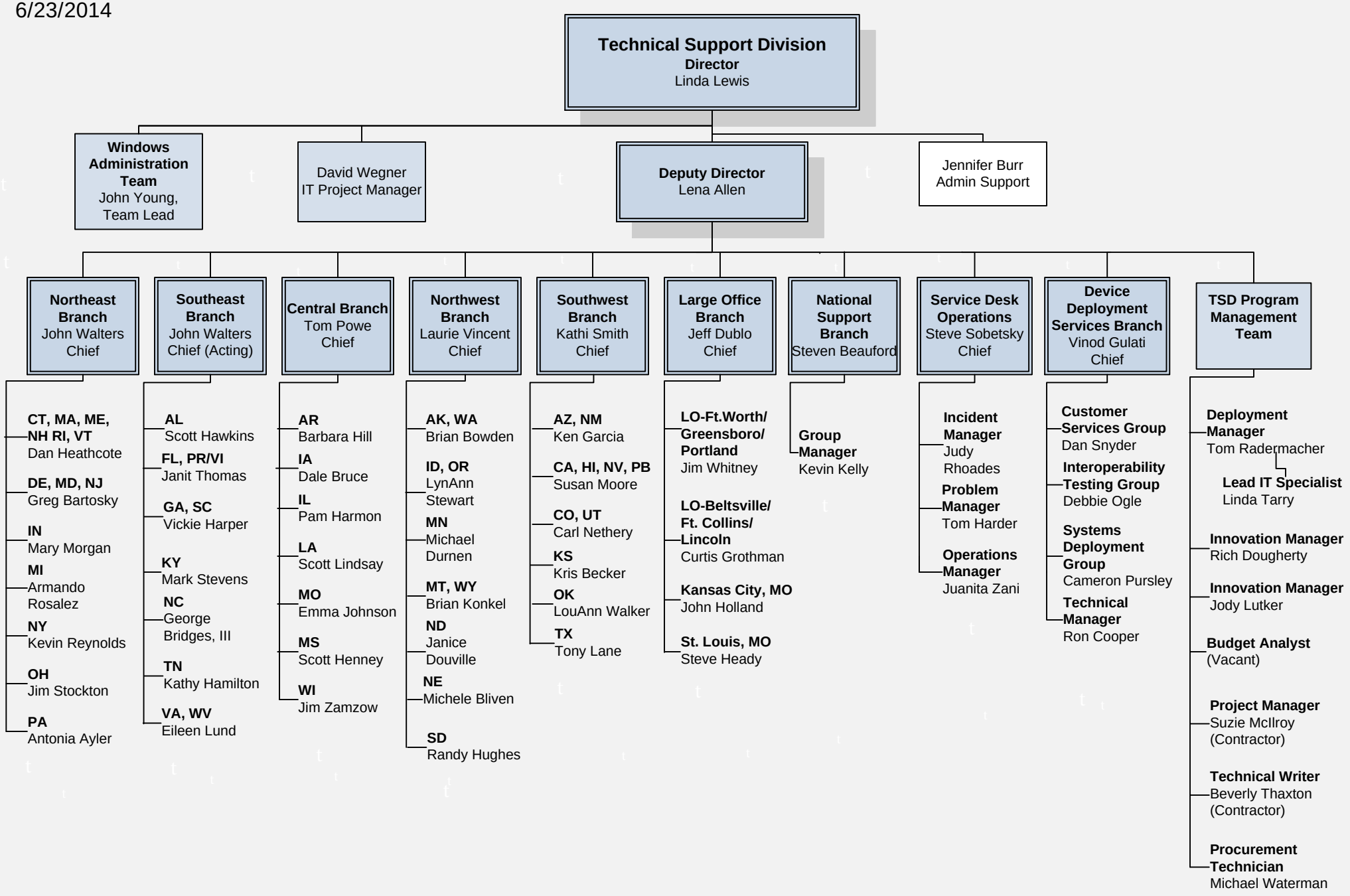
Technical Support Division
Director
Linda Lewis
Windows Administration Team
John Young, Team Lead
David Wegner
IT Project Manager
Deputy Director
Lena Allen
Jennifer Burr
Admin Support
Northeast Branch
John Walters
Chief
CT, MA, ME, NH RI, VT
Dan Heathcote
DE, MD, NJ
Greg Bartosky
IN
Mary Morgan
MI
Armando Rosalez
NY
Kevin Reynolds
OH
Jim Stockton
PA
Antonia Ayler
Southeast Branch
John Walters
Chief (Acting)
AL
Scott Hawkins
FL, PR/VI
Janit Thomas
GA, SC
Vickie Harper
KY
Mark Stevens
NC
George Bridges, III
TN
Kathy Hamilton
VA, WV
Eileen Lund
Central Branch
Tom Powe
Chief
AR
Barbara Hill
IA
Dale Bruce
IL
Pam Harmon
LA
Scott Lindsay
MO
Emma Johnson
MS
Scott Henney
WI
Jim Zamzow
Northwest Branch
Laurie Vincent
Chief
AK, WA
Brian Bowden
ID, OR
LynAnn Stewart
MN
Michael Durnen
MT, WY
Brian Konkel
ND
Janice Douville
NE
Michele Bliven
SD
Randy Hughes
Southwest Branch
Kathi Smith
Chief
AZ, NM
Ken Garcia
CA, HI, NV, PB
Susan Moore
CO, UT
Carl Nethery
KS
Kris Becker
OK
LouAnn Walker
TX
Tony Lane
Large Office Branch
Jeff Dublo
Chief
LO-Ft.Worth/ Greensboro/ Portland
Jim Whitney
LO-Beltsville/ Ft. Collins/ Lincoln
Curtis Grothman
Kansas City, MO
John Holland
St. Louis, MO
Steve Heady
National Support Branch
Steven Beauford
Group Manager
Kevin Kelly
Service Desk Operations
Steve Sobetsky
Chief
Incident Manager
Judy Rhoades
Problem Manager
Tom Harder
Operations Manager
Juanita Zani
Device Deployment Services Branch
Vinod Gulati
Chief
Customer Services Group
Dan Snyder
Interoperability Testing Group
Debbie Ogle
Systems Deployment Group
Cameron Pursley
Technical Manager
Ron Cooper
TSD Program Management Team
Deployment Manager
Tom Radermacher
Lead IT Specialist
Linda Tarry
Innovation Manager
Rich Dougherty
Innovation Manager
Jody Lutker
Budget Analyst
(Vacant)
Project Manager
Suzie McIlroy
(Contractor)
Technical Writer
Beverly Thaxton
(Contractor)
Procurement Technician
Michael Waterman

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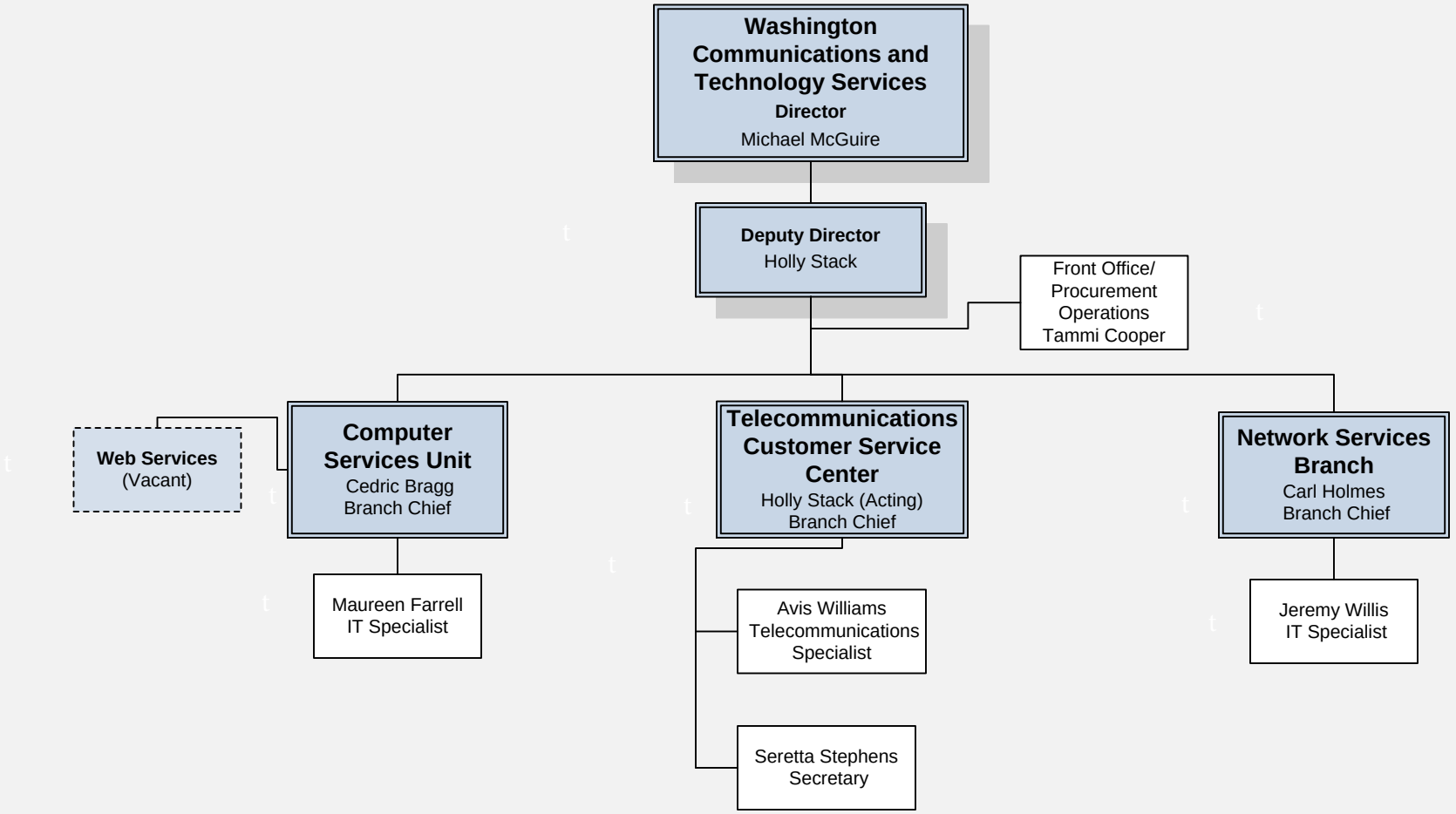
Washington Communications and Technology Services
Director
Michael McGuire
Deputy Director
Holly Stack
Front Office/ Procurement Operations
Tammi Cooper
Web Services
(Vacant)
Computer Services Unit
Cedric Bragg
Branch Chief
Telecommunications Customer Service Center
Holly Stack (Acting)
Branch Chief
Network Services Branch
Carl Holmes
Branch Chief
Maureen Farrell
IT Specialist
Avis Williams
Telecommunications Specialist
Seretta Stephens
Secretary
Jeremy Willis
IT Specialist